

# John L. Bunting

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## EDUCATION

**Bachelors of Science – Communications Technology**  
*University of Utah*

May 2006  
*Salt Lake City, Utah*

## EXECUTIVE SUMMARY

- Four years of project management and over seven years of computer industry experience
- Microsoft Project 2003 Level 1 & 2 certified
- Working knowledge of web and network elements, i.e. .NET, C#, SQL, FLEX, AS2, AS3, HTML, Flash, PHP, XML, CSS, Hosting, ISP, ADSL, SDSL, LAN, WLAN, Cisco CPE, Cisco WAP, DSLAM, ILEC, CLEC

## PROFESSIONAL EXPERIENCE

### **Sr. Project Manager**

*Pacific Technology Solutions*

November 2007 – Present  
*Irvine, California*

Led teams in developing and delivering custom enterprise level software applications for auto industry leaders. Managed all aspects of projects including; scope, budgets, requirements, milestones, production/development, UAT testing and delivery. Handled budget items such as proposals, RFP, monthly projections, invoices and P&L reports.

- Managed various client projects relating to eLearning SCORM compliant LMS technology and enterprise level application development
- Applied project management methodologies; SDLC, SCRUM, Agile & Waterfall
- Acted as the System Architect, Business Analyst and System Analyst as needed
- Created multiple project proposals for a range of software application products
- Managed project teams of 10-15 people
- Established PMO and provided orientation for newly hired project managers
- Supervised the project management department and the software engineering department
- Developed a customized project management application in Intuit's database platform, QuickBase
- Streamlined project production processes across the entire company
- Interfaced directly with clients and conducted weekly project meetings onsite with stakeholders

### **Project Manager**

*Datamark, Inc.*

March 2006 – March 2007  
*Salt Lake City, Utah*

Led cross-functional teams in designing, developing and delivering interactive SEO lead generating websites for eLearning clients, trade schools, universities and colleges. Defined and managed project scope including requirements, milestones, production/development work, testing, and execution.

- Managed teams of 8-12 people and trained newly hired project managers
- Streamlined email campaign and launch cycle and reduced time from one week to three days
- Managed lead generation projects for half the firm's clientele, including their largest client (\$20 million)
- Built 100+ SEO interactive websites and launched over 50+ email campaigns to lead lists of 1,000-100K

### **Project Coordinator**

*Siemens Business Service, Inc.*

February 2004 – December 2004  
*Salt Lake City, Utah*

Managed part of a \$2.5 million telecom project installing DSL, cable, radio, and satellite broadband ISP connections as well as Cisco wireless networks. Coordinated engineers, installers, and facility managers in 27 states.

- Coordinated installations for 345 sites; completed ahead of schedule and under budget
- Negotiated contract costs with sub-contractors; lowered per site construction costs up to 40%

### **Project Team Member**

*Teleperformance, USA*

June 2002 – January 2004  
*Salt Lake City, Utah*

Provided Broadband Tier 3 technical support for high priority MSN ISP customers. Resolved billing, connection, hardware, and software issues.

- Selected as a team member to implement an email pilot project to improve customer satisfaction – received 100% customer satisfaction ratings during project duration
- Created hiring guidelines, escalation paths, customer tracking mechanisms, and rules for email pilot project
- Resolved DSL connection issues relating to line quality, distance, CPE, and Telco components and software malformations with POP3 and HTTP e-mail accounts